



MCAS Nationwide Outage – Parent Update

Dear Parents and Carers,

We are aware that the *My Child At School (MCAS)* platform is currently experiencing a **nationwide outage**, affecting Logging in, access to student information and communications.

 The issue has been reported to the MCAS technical team, who are actively working to resolve it. At this time, there is no confirmed timeline for restoration.

 In the meantime:

- Please check Brockington College website or social media channels for urgent updates.
- If you need to report absences or contact staff, use email or phone directly.

We understand how disruptive this is and appreciate your patience while the issue is being resolved. We'll share further updates as soon as they become available.

Thank you for your understanding.